



## PUBLIC NOTICE ON LAUNCH OF CAK'S SERVICES ON E-CITIZEN

NAIROBI, 10<sup>th</sup> March, 2023.

The Competition Authority of Kenya's E-Filing Portal (<https://competition.cak.go.ke:444/>) has been integrated with the E-citizen platform (<https://www.ecitizen.go.ke/>) in line with the Government's agenda of enhancing the presence and use of digital platforms in service delivery.

This integration will enhance efficiency in filing applications relating to proposed mergers and exemptions and complaints relating to restrictive trade practices, abuse of buyer power and consumer rights infringements. The Authority expects this integration to increase accessibility and widen visibility of its services across the country and beyond.

Stakeholders can access the User Manuals for various services under the E-Services tab on the Authority's Website ([www.cak.go.ke](http://www.cak.go.ke)).

Further, stakeholders are reminded that the Authority has developed a mobile application to facilitate e-filing of various technical matters at your convenience. The app is accessible on Android (<https://bit.ly/3kVZhnf>) and iOS (<https://apple.co/3LcZoFv>) platforms. Alternatively, search 'Competition Authority of Kenya' on your app marketplace.

Feedback on stakeholder experience using the E-Filing Portal or the Mobile App can be directed to the Authority via Email: [efiling@cak.go.ke](mailto:efiling@cak.go.ke) or Telephone: +254 20 277 9000.

**Ends...**

**For more information, contact:**

Mr. Mugambi Mutegi  
Manager, Communications and External Relations  
Direct Line: +254 (20) 2779107  
E-mail: [mmutegi@cak.go.ke](mailto:mmutegi@cak.go.ke)  
Twitter: @CAK\_Kenya



ISO 9001:2015 CERTIFIED