



## PRESS RELEASE

### THE COMPETITION AUTHORITY OF KENYA LAUNCHES MOBILE APP

#### FOR IMMEDIATE RELEASE

**NAIROBI: Tuesday, February 1<sup>st</sup>, 2022**

Beginning today (February 1, 2022), you can download the Authority's mobile application. The App is aimed at facilitating stakeholders access our services including filing competition and consumer protection infringements and tracking the status of the same.

Kenyans can file complaints regarding matters under the Competition Act including abuse of buyer power, consumer complaints as well as against businesses engaging in restrictive trade practices such as abuse of dominance, price fixing, and collusive tendering.

Further, the mobile application enables our stakeholders to submit feedback (complaints or compliments) regarding the level of service delivery offered by the Authority in the execution of our mandate.

The application, which is accessible on iOS and Android platforms, has also been populated with the latest information regarding the Authority's activities, including our Service Charter, Determinations, Orders, Market Inquiries & Studies, and Annual Reports.

Undertakings seeking to merge or acquire another business can use the Merger Threshold Calculator on the mobile app to efficiently compute the filing fees payable to the Authority prior to lodging their applications.

The launch of the Mobile Application is in furtherance of the Authority's continuous improvement of its service delivery. On 1<sup>st</sup> September 2021, the Authority went paperless in its processes.

All applications lodged with the Authority are now being received and processed through the Case Management System (CMS) "E-Filing Portal" which is accessible via the link: <https://competition.cak.go.ke:444/>

Stakeholders can download the CAK Mobile App via the following links:

iOS -> <https://apple.co/3480Fuq>

Android -> <https://bit.ly/3ge5ogI>

Any stakeholder facing challenges accessing or operating the Mobile App can channel their observations/feedback to the Authority through [efiling@cak.go.ke](mailto:efiling@cak.go.ke).

The Authority can also be contacted via a phone call to +254 20 277 9000 or sending an email to [info@cak.go.ke](mailto:info@cak.go.ke) or [complain@cak.go.ke](mailto:complain@cak.go.ke)

**Ends...**

**For more information, contact:**

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E-Filing Portal: <https://competition.cak.go.ke:444/>